

▷**Note:** The trainee should get at least  as minimum score to pass the quiz

**1. Our Mission Statement is:**

- We serve Great Food in a fun gathering place!
- We serve Great Food with authentic hospitality in a fun gathering place!
- We create a fun gathering place with authentic hospitality while serving food!

**2. What are Shakey's® Values:**

- S=Savings, H=Help, A=Attitude, K=Knowing, E=Enthusiastic, Y=Young, S=Shakey's®
- S=Smile, H=Hospitality, A=Attention to Detail, K=Knowing, E=Enthusiastic, Y=Youthful Outlook, S=Social Responsibility
- S=Service, H=Honesty, A=Attention to Detail, K=Knowledgeable, E=Enthusiastic, Y=Youthful Outlook, S=Social Responsibility's

**3. What year did Shakey's® open its doors?**

- 1954
- 1945
- 1854

**4. Where did the first Shakey's® open?**

- Los Angeles, CA
- Sacramento, CA
- San Francisco, CA

**5. What are the expectations of every Team Member?**

- Service, Inconsistency, Team Work
- Sales, Consistency, and Team Work
- Service, Consistency, Team Work, and Attitude

**6. What makes Shakey's® one of the best concepts in the US?**

- Menu, Bunch of Lunch, Salad Bar, and Game Room
- Bunch of Lunch, Salad Bar, and Game Room
- Bunch of Lunch and Game Room

**7. What does our Vision Statement consist of?**

- Our Food, Our Guests, Our Environment, and Sports Teams
- Our Food, Our People, Our Environment, and Our Community
- None of the above

**8. What is our company culture based on?**

- Mission, Vision, and Values
- Vision and Values
- Our Mission

**9. Who started Shakey's®?**

- Sherwin "Shakey" Johnson
- Steve "Shakey" James
- Sherwood "Shakey" Johnson

**10. Shakey's® is about sincere hospitality, great food, and fun in a:**

- Fast, Friendly, and Clean environment
- Fast and friendly environment
- Friendly and clean environment